

# RETAIL VELOCITY

**Position Title:** Software Account Project Implementation Specialist

**Location:** Ann Arbor, Michigan

**Purpose:** Provide implementation and consulting support of our enterprise software application, VELOCITY®, across multiple projects, working individually and with our developers, project managers, customers, IT staff and users.

**Company Background:** Retail Velocity has developed leading-edge technology to harness the power of retail data since 1994. We are an established and growing software developer of an enterprise application that provides data warehousing and business analytics to the consumer goods and retail industries. Our mission is to improve sales and eliminate supply chain inefficiencies through strategic and innovative technology and the application of decades of retail experience. We offer a flexible work environment and competitive pay and benefits, including PTO, medical, vision, dental, group term life, short term disability, long term disability, and 401K.

**Website:** [www.retailvelocity.com](http://www.retailvelocity.com)

## Required Qualifications:

- Bachelor's Degree, preferably in Information Science, Statistics or Logistics related field
- Strong Excel skills including Pivot Tables, VLOOKUP, and macros
- Experience working with SSAS cubes, Excel PowerPivot, and SharePoint
- Excellent organization, documentation and communication skills
- Working knowledge of Supply Chain, Category Management, and Retail Marketing and/or CPG related businesses
- Strong interpersonal skills; ability to work with team members, customers and users to understand complex requirements and offer creative innovative solutions
- Strong knowledge and skills deploying database applications
- Ability to effectively manage projects through their lifecycle
- Desire to work in a multi-disciplinary, fast-paced team environment
- Ability to work with minimal supervision and establish priorities
- Ability to take ownership of issues and tasks and manage them through their full lifecycle
- Ability and willingness to work irregular hours and some overtime as needed
- Commitment to excellent customer service and quality improvements

## Additional Desired Skills:

- 2+ years of experience developing, deploying and supporting Microsoft technologies, including SQL Server, Transact-SQL, and SSRS supporting relational databases and data warehouses
- 1+ years of experience managing software implementation projects
- Experience with Microsoft Power BI
- Microsoft certifications in database or BI disciplines
- Experience with EDI or ETL technologies
- Ability to "troubleshoot" difficult problems
- Detail oriented, innovative problem solver
- Desire to learn and grow professionally

## Primary Duties

- Work closely with internal and customer personnel to help elicit and define implementation requirements and create actionable, effective project plans

- Implement and deploy VELOCITY BI solutions in accordance with business rules, technical & QA requirements, and project plans
- Manage assigned projects through full project lifecycle
- Participate in training sessions, presentations, and meetings
- Other duties as assigned

**FLSA Classification:** Exempt Salaried Position

**Reporting Manager:** Director, Customer Acct Relations

**Job Type:** Full-time

**Travel:** May require limited travel

**Work Authorization:** Authorized to work in the United States without sponsorship

Interested candidates should submit their resume to [HR@RetailVelocity.com](mailto:HR@RetailVelocity.com)