RETAILVELOCITY

Associate Software Developer

Reports to: Leader of Solutions Integration

Location: Anywhere in U.S.A., must be able to work EST

Employment Type: Full-time

How to Apply: Email resume to HR@retailvelocity.com

About the Company

Retail Velocity (RV), founded in 1994, is the world leader in ingesting, harmonizing and formulating point-of-sale (POS) data for both the Consumer Goods and Retailing industries. Two brothers, John and Jeff Beckett, decided to create a company built around multiple products to drive CPG/Retailer collaboration while 'fixing' an age-old problem in those industries—Data Visibility. Welcome to the world of Perfect Data. Our iPaaS platform is not only a foundation for all analytics, artificial intelligence and machine learning, but our SaaS products are specific to the key business stakeholders within the Consumer Goods and Retailing industries and drive tremendous ROI (return on investment). In 2021, we are focused on taking Retail Velocity to the next level—fulfilling the founders' vision while creating a company that thrives on success for our people, our clients and our company.

Role Overview

The Software Engineering team fulfills critical roles involved in all aspects of data from retailers and consumer goods companies within the VELOCITY® platform. Data ingestion and harmonization is the initial stage of preparing data to be used by analytics experts. This foundational layer will be essential to building artificial intelligence and machine learning and driving insights. Data should not be limited to POS data but developing and executing a holistic capability with the client for the proper use of structured and unstructured data is the focus. Data will include many sources and outcomes, including sell-in, point-of-sale, demographic, weather, and loyalty to name a few. Daily Data is our focus, acknowledging that many business decisions are presently built around weekly or monthly data. Properly integrating daily and non-daily data is both a science and an art, and this team is essential for success. This role will primarily be an individual contributor while helping to mentor and assist other team members as the team grows based on client acquisition.

General Duties & Responsibilities

- Ability to understand the business objectives and technology, as well as underlying data required for supporting business unit needs
- Ability to communicate technical concepts to technical and non-technical audiences
- Identify, analyze, and document application and data quality issues and work closely with internal and client personnel for timely remediation
- Identify recurring incidents and trends, escalate appropriately, and assist with keeping knowledgebase up to date
- Support projects and participate in training sessions, presentations, and meetings

- Participate in established processes to drive out inefficiencies, operationalize recurring incidents, and continuously work to improve the team's client satisfaction
- Insightful and looks for ways to incorporate new, improved thinking
- Ensures software documentation is complete and up to date
- Resolves problems regarding VELOCITY® applications and systems. Supports peers with resolution of client-side production problems after problems have escalated through existing support systems
- Prioritizes, develops, and documents technical best practices and standards; champions them within the organization
- Help mentor and train peers in VELOCITY® and overall system design principles
- Excellent written and oral communication and interpersonal skills

Role Duties & Responsibilities

- Participate in the entire Software Development Lifecycle for web and desktop applications based in .Net.
- Creates technical solutions to address client business needs based on VELOCITY® components, industry standards, and best practices.
- Assists in partnering with business stakeholders, management teams and client to identify needs and guide the delivery of cost-effective, high-performance technology infrastructures and possible use of third-party applications.
- Participates and collaborates in client acquisition process and be responsible for bringing together to create a holistic response, developing technical deliverables in support of sales pursuits (i.e., detailed solution scope assumptions and pricing estimates for infrastructure, technical content for pitch).
- Participates in client requirements sessions and provides the mapping of client needs to internal SaaS products, as well as custom development/services.
- Assists in developing level-of-effort estimations of solutions.
- Develops high-level technical deliverables in support of client solutions, such as data models, context/data flow diagrams, and architectural and/or interface diagrams.
- Contributes to the design and continued improvement of our SaaS platforms and solution products.
- Provides hands-on troubleshooting and consulting for solution performance challenges or project delivery concerns if needed.
- Recommends and evaluates new technology products and service offerings.
- Participates in technical roadmap assessment projects.
- 2-5 years of experience in software engineering

Preferred Skills
- Experience with C# and T-SQL
- Experience with any of the following: VB.Net, ASP.Net, JavaScript, HTML, CSS
- Knowledge of Visual Studio and TFS or other source control system
- Knowledge of computer networking concepts
- Experience with Jira or other project management software

RETAILVELOCITY

Great People Deserve Great Benefits

We know that we have some of the brightest and most talented associates in the world, and we believe in rewarding them accordingly. If you work here, expect competitive pay, comprehensive health coverage, and endless opportunities to advance your career.